

* What to do with all the snow after a heavy snow fall?

Thorough snow clearance is a requirement for traffic safe conditions and significantly lowers the effort for subsequent gritting.

When clearing snow from pavements unfortunately it comes to restriction of other traffic areas again and again, which therefore in the worst case become unusable. Therefore we ask: wherever possible, pile the snow away from pavements, cycle paths and roads e.g. on trees or in your front garden.

* Who clears and grits in the case of old age, illness and absence?

Perhaps a helpful neighbour will step in for you. If not you must assign a third party. This could be a caretaker or a gardening firm (see telephone book).

* Refuse collection in winter

Please include the position of the refuse and recycling bins and transport paths in the areas that you clear and grit. In this way you will significantly reduce the work of our employees who are already very busy in winter.

* What happens if I don't clear and grit?

In the case of accidents due to the neglect of the clearing and gritting obligation, you can expect compensation claims from the injured party and their health insurance company or employer's liability insurance association. Failure to carry out snow clearance services also constitutes a regulatory offence (fine). Additionally there can be penal consequences due to negligent physical injury.

* Where can I obtain further information?

This flyer cannot answer all the questions about winter snow clearance services. You can obtain further information from our:

Service telephone

 **0451 707600**

Telefax: **0451 70760710**

Mail: **entsorgungsbetriebe@ebhl.de**

Internet: **www.entsorgung.luebeck.de**

We will tell you exactly what you have to do based on your local conditions.

The legal basis of the residents snow clearance services - the street cleaning statute of the Hanseatic town of Lübeck - can be called up on the internet at www.entsorgung.luebeck.de → Daten & Fakten → Satzungen.

Winter snow clearance services in Lübeck



You can also get this information brochure in German, Turkish, Polish and Russian at www.entsorgung.luebeck.de or on request from the disposal companies of Lübeck..

Information from the Hanseatic town of Lübeck about the clearing and gritting obligations of the property owner.

* Dear residents of the Hanseatic town of Lübeck,

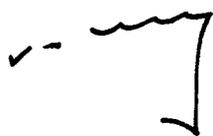
Snow clearance services are a large scale, mammoth task for the districts and towns. The traffic safety of roads and paths in the case of snow and ice can only be achieved when the citizens help with this. This is also expressly grounded in the legal bases.

In our experience, however, it is often unclear who is obliged to clear snow and ice, to what extent and at what time.

This flyer should answer the most important questions about resident snow clearance services. Please do not hesitate to contact our employees personally if you have any further questions so that we can all get through the next winter safely.



Bernd Möller
Senator for
the environment
Hanseatic town
of Lübeck



Dr. Jan-Dirk Verwey
First director
Entsorgungsbetriebe
Lübeck
(Disposal companies)

Issuer:

LÜBECK  Entsorgungsbetriebe

Malmöstraße 22
23560 Lübeck

* On the following public thoroughfares the owners of the adjacent properties are obliged to carry out snow clearance services:

- ✓ Paths including connecting paths
- ✓ Accessible curbs in streets without built up pavements
- ✓ Combined pavements and cycle paths (pedestrians and cyclists on the same surface)
- ✓ Roads of traffic calmed areas (sign 325 StVO [German road traffic regulations]), traffic calmed areas are not 30 mph zones
- ✓ Pedestrian zones at crossings and junctions as far as the snow and ice clearance can be carried out from the pavement
- ✓ Bus stops which are positioned on pavements
- ✓ The resident is not obliged to carry out snow clearance services in pedestrian zones.

Please also keep hydrants and drains clear after heavy snow falls.

* What time must snow be cleared and gritted?

Snow which has fallen in the night and/or ice which has appeared in the night must be removed by **08.00 every day**. Any snow and/or ice which falls and/or appears after this must be cleared immediately. The resident clearing and gritting obligation ends at **20.00**.

* What does the expression "adjacent properties" mean?

Properties which trigger a snow clearance obligation must not necessarily border directly on the public street to be maintained. There can also be small areas which are publicly owned in between the property and the street.

If your property has a side or rear facade to other streets as well as a front section, you must also carry out snow clearance services here.

* Which grit is allowed?

On the pavements and cycle paths on public streets de-icing agents e.g. salt may not be used. Please stock up on commercially available grit (coarse sand, stone chippings etc.) in good time. You should also get a snow shovel before the start of winter.

If grit is no longer available in sufficient quantities after a strong onset of winter, you can use alternative material from the DIY store such as jointing sand, jointing chippings, expanded clay bulk goods and play sand.

Commercially available cat litter is not suitable for path safety.